

Extract from the 2005 Edition of the Southwark Mind Services Directory

Published by Southwark Mind ©2005

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Visit the fully searchable online version of this directory at
<http://www.southwarkmind.org.uk/searchframe.html>
where you can search by Category, by Keyword and by Postcode

To add details of your project to our database for inclusion in any
future updates phone or email us and ask for a questionnaire form.

Compiled and produced by Alex Clark



CHAPTER 17: DOMESTIC VIOLENCE SUPPORT SERVICES

A range of projects that can provide support and advice to victims and help to perpetrators of domestic violence

Bede House Domestic Violence Project

Phone: 0207 237 9162 or 0207 232 1107

Other Numbers: Fax: 0207 394 7586

Description: Support services for women and families experiencing domestic violence. Emotional support, advocacy, housing advice, befriending etc. Other languages by arrangement. Can refer on to other relevant services as required. Phone for further details.

Special Interest Activities: Assertiveness, confidence building and personal development encouragement.

Additional Info: Can provide training on domestic violence issues to other organisations and professionals.

Opening Hours: Office: Mon-Fri 9:30am-4:30pm

Travel: Client visits at various locations.

Referral: Self or any other source

Criteria/Catchment: For women living in Southwark

Disabled Access - ramps, wide doorways, disabled toilet

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Bede House Same Sex Domestic Violence Worker

Phone: 0207 232 1107

Other Numbers: Fax: 0207 394 7586

Description: Domestic violence support services for people in a same sex relationship. Advice and support, referral on to other services etc. Other languages by arrangement. Phone for further details.

Opening Hours: Phone during office hours

Travel: Client visits at various locations

Referral: Self or any other source

Criteria/Catchment: For women living in Southwark

Disabled Access - ramps, wide doorways, disabled toilet

Bede House Sure Start Teams

Phone: 0207 237 9162

Other Numbers: Fax: 0207 394 7586

Description: Domestic violence support services for families with young children. Three different teams for the Bermondsey, East Peckham and Rotherhithe areas. Emotional support, advice, referral on to other relevant services etc. Other languages by arrangement. Phone for further details.

Special Interest Activities: Various workshops for current sufferers and survivors.

Additional Info: Awareness training for professionals.

Opening Hours: Phone during office hours

Travel: Client visits at various locations

Referral: Self or any other source

Criteria/Catchment: For families with young children living in the team areas.

Disabled Access - ramps, wide doorways, disabled toilet

Croydon Domestic Violence Advocacy Service

Phone: 0208 239 8845 / 0208 239 8846
Other Numbers: Fax: 0208 239 8847

Description: Individual and group support for women, families and men suffering domestic violence. Telephone support line, consultation with visiting solicitor by appointment, support with legal proceedings, weekly drop-in etc. Phone for further details.

Special Interest Activities: Women only drop-in sessions Thursdays 11am-1pm

Additional Info: Links with Croydon Women's Aid

Opening Hours: Phone during office hours

Referral: Open access

Women Only sessions/services

Domestic Violence Intervention Project Violence Prevention Programme

Address1: PO Box 2838
Town/City: London
Postcode: W6 9ZE

Phone: 0208 563 7983
Other Numbers: Fax: 0208 741 4383
Email: vpp@dvip.org
Website: <http://www.dvip.org>

Description: This project aims to educate and support men to change their abusive behavior, and runs a group programme which challenges male violence and abuse by encouraging men to take responsibility for their actions. Partners are offered access to DVIP Women's Support Services. Phone for further details.

Special Interest Activities: Men's group weekly 7pm. Phone for details.

Opening Hours: Mon-Fri 10am-6pm Answerphone at other times

Travel: Tube: Hammersmith or Ravenscourt Park

Referral: Self or other agencies. Partners are offered access to DVIP Women's Support Services

Criteria/Catchment: All enquiries welcome

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Refuge - Head Office

Phone: 24 hour National Domestic Violence Helpline
Freephone: 0808 2000 247

Other Numbers: Admin: 0207 395 7700 Fax: 0207 395 7721

Email: info@refuge.org.uk

Website: <http://www.refuge.org.uk>

Description: Head Office of well established 24 hour Londonwide domestic violence helpline and Community Outreach project providing safe houses, including specialist provision for African and African/Caribbean women and children. Also specialist children's services. Phone for details.

Special Interest Activities: Specialist women's and children's psychology and support services. Community Outreach project for women from the Vietnamese, Asian, Somali and Turkish communities.

Additional Info: The helpline has access to 150 languages and typetalk and minicom facilities

Opening Hours: 24-hour Freephone National Domestic Violence Helpline run in partnership with Women's Aid: 0808 2000 247

Referral: Refuge accommodation available via referral from the Helpline

Criteria/Catchment: Women and children experiencing domestic violence

Black and Asian sessions/services

Women Only sessions/services

Refuge - Southwark

Address1: PO Box 20882

Town/City: London

Postcode: SE22 0XD

Phone: 0208 693 3905

Other Numbers: Fax: 0208 693 4864

Description: Southwark branch of Londonwide network providing: 1) Safe temporary accommodation for women and children escaping domestic violence. 2) Free confidential advice, on phone and in person, on issues related to escaping domestic violence such as finding alternative housing, benefits, legal issues etc. Phone or write for further details.

Special Interest Activities: Various social activities and support groups

Additional Info: One refuge unit has full disabled access. Phone for details.

Opening Hours: Office: Mon-Fri 9:30am-1pm and 2:30-5:30pm

Referral: Self or any other source

Criteria/Catchment: For accommodation: Any woman over 16 escaping domestic violence who would be safe staying in the area. Phone for details.

Women Only sessions/services

Disabled Access - ramps, wide doorways, disabled toilet

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Respect Phonenumber

Address1: PO Box 34434

Town/City: London

Postcode: W6 0YS

Phone: 0845 122 8609

Other Numbers: Admin: 0208 563 8523 Fax: 0208 563 8580

Email: info@respect.uk.net

Website: <http://www.respect.uk.net>

Description: The Respect phonenumber is a new project offering information and advice to people who are violent or abusive to their partners. Domestic violence is most often perpetrated by men against women, but does also happen in same sex relationships and in a small number of cases from women to men. The Respect phonenumber therefore specialises in providing services to male perpetrators, but is also available for female perpetrators and those in same sex relationships.

Special Interest Activities: The phonenumber aims to: 1) encourage and motivate people to get help and to stop their violence and abuse 2) sign-post them to perpetrator programmes in their local area where possible 3) calm down anyone who rings up angry or upset

Additional Info: Funded by the Home Office

Opening Hours: Mondays, Wednesdays, Fridays 10am-12noon and 2pm-4pm, Tuesdays 2pm-5pm

Referral: Open access

Criteria/Catchment: National phonenumber

The Tryangle Project Violence Intervention Programme

Phone: 0208 855 7564

Other Numbers: Fax: 0208 855 0210

Email: mvip@tryangle.org.uk

Website: <http://www.tryangle.org.uk>

Description: The Tryangle VIP Programme is for male perpetrators of domestic violence. 30 session structured programme with individual sessions and follow-up support. Partners or ex-partners are offered support with Tryangle Women's project. Phone for further details.

Special Interest Activities: Individual support, follow-up group work etc.

Additional Info: Also see Tryangle Women's Support Services for partners or ex-partners of people on VIP programme.

Opening Hours: Phone during office hours

Referral: Self or any other source

Criteria/Catchment: Male perpetrators of domestic violence

The Tryangle Project - Women's Support Services

Phone: 0208 854 6906

Other Numbers: Fax: 0208 855 0210

Email: wss@tryangle.org.uk

Website: <http://www.tryangle.org.uk>

Description: Support services for female partners or ex-partners of domestic violence perpetrators offering telephone support, one-to-one information and advice sessions, help accessing relevant services etc. Phone for further details.

Additional Info: Also see Tryangle Domestic Violence Intervention Programme for male perpetrators.

Opening Hours: Phone during office hours

Referral: Self or any other source

Criteria/Catchment: Female partners or ex-partners of domestic violence perpetrators

Women Only sessions/services

Women's Aid - Croydon

Address1: PO Box 314
Town/City: Croydon
Postcode: CR9 2YG

Phone: 0208 679 8848
Other Numbers: Fax: same as phone
Email: cwaid@btconnect.com

Description: Maintain three residential hostels providing accommodation to women and children escaping domestic violence. Can refer on to other relevant services as required. Phone, write or email for further details.

Additional Info: Links with Croydon Domestic Violence Advocacy Service

Opening Hours: Mon-Fri 9am-5pm

Referral: Self or any other source

Women Only sessions/services

Women's Aid - Domestic Violence Helpline

Address1: PO Box 391
Town/City: Bristol
Postcode: BS99 7WS

Phone: 24 hour National Domestic Violence Helpline: 0808 2000 247
Other Numbers: National Office: 0117 944 4411 Fax: 0117 924 1703
Email: helpline@womensaid.org.uk
Website: <http://www.womensaid.org.uk>

Description: Freephone 24 hour National Domestic Violence Helpline run in partnership between Women's Aid and Refuge. Telephone advice and support to women and children experiencing domestic violence, and to those assisting them. Advice on related issues, can refer to local women's refuge network and other relevant services. National network of local groups, range of informative leaflets, posters and publications. Phone or see their website for details of services in your area.

Special Interest Activities: Disabled access at some locations

Additional Info: Close links with Refuge and other DV projects

Opening Hours: 24 hour Helpline, for Admin phone during office hours

Referral: Self or any other source

Criteria/Catchment: Women and children