

Extract from the 2005 Edition of the Southwark Mind Services Directory

Published by Southwark Mind ©2005

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Visit the fully searchable online version of this directory at
<http://www.southwarkmind.org.uk/searchframe.html>
where you can search by Category, by Keyword and by Postcode

To add details of your project to our database for inclusion in any
future updates phone or email us and ask for a questionnaire form.

Compiled and produced by Alex Clark



CHAPTER 7: ACCOMMODATION, HOUSING AND HOMELESS SERVICES

This chapter is made up the following categories:
Accommodation (A range of accommodation services)
Housing Services (Local council housing offices)
Homeless Services (Services for homeless people)
Homekeeping (Sourcing furniture, DIY skills etc)

Note: the listings in the **Accommodation** section have their own subcategory, for example Accommodation (Homeless) or Accommodation (Mental Health). These sub-categories are meant as a guide only, and we recommend that you confirm the eligibility criteria when you phone to check for vacancies.

Having a home of your own is a basic need. The loss of your home can be a devastating experience, and searching for a new home can be difficult at the best of times. The following pages give details for a range of services that can meet both immediate and long-term housing needs.

Look out for details of various specialist services in the main **Description** and in **Special Interest Activities**.

For example **Eaves Housing for Women** provide specialist Domestic Violence support services, **Thamesreach Bondway** provide specialist services for people living with HIV/AIDS, **Centrepoint** run various projects for homeless young people, and the **St Giles' Trust** in Homeless Services run specialist support services for current and previous rough sleepers.

Also see the **Cara Irish Housing Association** in Irish Services

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Accommodation

Hostels, overnight shelters, low and medium supported housing services etc.

Broadway Women's Service

Category: Accommodation (Homeless/Women Only)

Address1: 140 Manor Place

Town/City: London

Postcode: SE17 3BH

Phone: 0207 703 6898

Other Numbers: Fax: 0207 708 3391

Email: manorplace@broadwaylondon.org

Website: <http://www.broadwaylondon.org>

Description: Direct access hostel for single homeless women aged 16-60 with identifiable support needs. Benefits advice, keyworking, referral to long-stay housing organisations, advocacy services etc. Phone for further details.

Opening Hours: Phone during office hours

Travel: Tube: Elephant and Castle or Kennington / Buses: 12, 35, 40, 68, 148, 171, 176, 468

Referral: Professional referrals from Southwark, Lambeth and Lewisham. Other agencies: Centrepoint, Alone in London, Connections at St Martins and New Horizons

Criteria/Catchment: Women aged 16-60

Women Only sessions/services

Disabled Access - ramps, wide doorways, disabled toilet

Centrepoint - Berwick Street

Category: Accommodation (Youth)

Address1: 25 Berwick St
Town/City: London
Postcode: W1F 8RF

Phone: 0207 287 9134/5
Other Numbers: Fax: 0207 287 1299
Email: cpbst@aol.com
Website: <http://www.centrepoint.org.uk>

Description: Overnight emergency shelter for homeless young people aged 16-21. There is a TV room, laundry and a cafe area where breakfast and dinner is served daily. Advocacy service provides assessment and support. Access to housing services. Phone for details

Additional Info: Limited disabled access: Facilities for deaf people but no lift (4 floors)

Opening Hours: 24 hours

Travel: Tube and Bus: Oxford Circus, Leicester Square or Tottenham Court Road

Referral: Self by phone or in person or via other agencies

Criteria/Catchment: Must be aged 16-21 and be eligible for benefits

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Centrepoint - Camberwell Foyer

Category: Accommodation (Youth)

Address1: 90 Denmark Hill

Town/City: London

Postcode: SE5 8RX

Phone: 0207 501 9661

Other Numbers: Fax: 0207 501 9497

Email: cpcamb@aol.com

Description: Provides young people who are homeless with secure accommodation and education, training, and job search facilities for a maximum of 2 years. Phone for further details.

Special Interest Activities: Employment, Training and Life Skills workshops

Additional Info: The Camberwell Foyer supports young people aged 16-25 who have identified needs in addition to being homeless. Help provided in many aspects of life.

Opening Hours: Phone during office hours

Travel: BR: Denmark Hill / Buses: Any bus to Camberwell Green

Referral: Referrals from recognised agencies only. Phone for details.

Criteria/Catchment: Young people aged 16-25 with identified needs in addition to being homeless.

Eaves Housing for Women

Category: Accommodation (Homeless/Women Only)

Address1: 2nd floor, Lincoln House

Address2: 1/3 Brixton Rd

Town/City: London

Postcode: SW9 6DE

Phone: 0207 735 2062

Other Numbers: Fax: 0207 820 8907

Email: post@eaveshousing.co.uk

Website: <http://www.eaves.ik.com>

Description: Housing and support services for low waged women with support needs. Domestic violence services including outreach, legal services and child and family work etc. Research into prostitution and trafficking. 2nd tier violence against women capacity building project. Phone for details.

Special Interest Activities: Poppy Project - safe house for trafficked women, Lilith Project - BME capacity building and networking project, also capacity building and networking forums for rape and sexual abuse support services.

Additional Info: Main office is wheelchair accessible, some houses are disabled adapted. Interpreters available by arrangement. Resource room including Internet access available for service users.

Opening Hours: Mon-Fri 9:30am-5:30pm

Travel: Tube: Oval / Buses: 3, 36, 109, 133, 155, 159, 185

Referral: Self or agencies, phone for an application form

Criteria/Catchment: Single homeless women

Women Only sessions/services

Disabled Access - ramps, wide doorways, disabled toilet

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Equinox - Head Office

Category: Accommodation (Homeless/Mental Health/Substance Misuse)

Address1: 177/179 Southwark Bridge Road

Town/City: London

Postcode: SE1 0ED

Phone: 0207 939 9800

Other Numbers: Fax: 0207 939 9801

Website: <http://www.equinoxcare.org.uk>

Description: Head office of organisation that provides accommodation for people with a mental health problem and drug and alcohol users. Services in many areas, phone for details of Southwark services.

Special Interest Activities: Assessment and detox services etc

Opening Hours: Mon-Fri 9am-5pm

Travel: Tube: Borough

Referral: Usually via Social Services, GP's, other recognised agencies

Equinox - Joe Richards House

Category: Accommodation (Homeless/Mental Health/Substance Misuse)

Address1: 100 Queens Road
Address2: Peckham
Town/City: London
Postcode: SE15 2QT

Phone: 0207 639 8008
Other Numbers: Fax: 0207 358 1151
Email: eqjoe@hostels.org.uk
Website: <http://www.equinoxcare.org.uk>

Description: Direct access hostel for single homeless men and women aged 18-65, including people with mental health needs and/or drink/drug problems. Duration of stay varies depending on the person, up to a maximum of one year. Phone first to check vacancies.

Additional Info: One unit adapted for wheelchair access.

Opening Hours: 24 hour service

Travel: BR: Queens Road / Buses: Any bus to Queens Rd or South Peckham

Referral: Self or other agencies

Criteria/Catchment: Homeless men and women including rough sleepers. Also accept mental health users and people with dual diagnosis/substance misuse problems.

Disabled Access - ramps, wide doorways, disabled toilet

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Grove Housing

Category: Accommodation (Homeless/Special Needs)

Address1: 4th floor, 224-236 Walworth Road

Town/City: London

Postcode: SE17 1JZ

Phone: 0207 708 1636

Other Numbers: Fax: 0207 701 4005

Email: info@grovehousing.co.uk

Website: <http://www.grovehousing.co.uk>

Description: Supported housing for single homeless people aged 21-65 with high support needs. Operating in Southwark and Lambeth with a range of shared and self-contained units.

Special Interest Activities: Residents only drop-in 10:30am-1pm

Opening Hours: Office: Mon-Fri 9am-5pm.

Travel: BR: Elephant and Castle / Buses: 12, 35, 40, 45, 68, 148, 171, 176, 468

Referral: Professional agencies only

Criteria/Catchment: Single homeless people aged 21-65 with identifiable support needs

Homeshare

Category: Accommodation

Address1: 155A Kings Road

Town/City: London

Postcode: SW3 5TX

Phone: 0207 376 4558

Other Numbers: Fax: 0207 376 4599

Email: hsinfo@homesharelondon.com

Website: <http://www.homesharelondon.com>

Description: Registered charity running home help scheme for elderly or disabled people who can offer living space to younger person (aged 25 plus) in exchange for ten hours of help each week, including cooking, cleaning, shopping and general companionship. Accommodation offered means own room plus use of kitchen and bathroom.

Additional Info: In cases where the needs of the Householder are greater than Homeshare can provide alone, Homeshare can form part of a care package in conjunction with other health agencies and professionals. Has Approved Provider status with several London boroughs.

Opening Hours: Mon-Fri 9am-5pm

Travel: Tube: Sloane Square / Buses: 11, 19, 211

Referral: Self or any other source

Criteria/Catchment: Must live in London

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House of St Barnabas In Soho

Category: Accommodation (Women Only)

Address1: 1 Greek Street

Town/City: London

Postcode: W1D 4NQ

Phone: 0207 437 1894

Other Numbers: Fax: 0207 434 1746

Email: houseofstbarnabas@hotmail.com

Description: Hostel accommodation for single homeless women with low to medium support needs aged 18-55. Keyworkers provide care, support and guidance. Life Skills department assists residents with access to education etc. Phone for further details.

Additional Info: Limited disabled access

Opening Hours: Phone during office hours

Travel: BR: Charing Cross / Tube and Bus: Piccadilly Circus, Leicester Square, Tottenham Court Road

Referral: Recognised agencies only, eg Homeless Persons Unit, Day Centres, Shelterline etc. No self-referrals.

Criteria/Catchment: Single homeless women with low to medium support needs

Women Only sessions/services

Kairos Community Trust

Category: Accommodation (Drug and Alcohol)

Address1: 59 Bethwin Rd

Address2: Camberwell

Town/City: London

Postcode: SE5 0XT

Phone: 0207 701 8130

Other Numbers: Fax: 0207 701 7332

Email: kairosbethwin@microsoft.com

Description: Drug and alcohol rehab centre with 16 beds offering 12 week programme, counselling, complementary therapies, literacy and numeracy training etc. Access to shared accommodation after completion of main programme. Phone for further details.

Special Interest Activities: Art group, family days, weekly self-help groups

Opening Hours: Office: Mon-Fri 8:30am-5.30pm

Travel: Tube: Oval / Buses: 12, 35, 36, 40, 42, 68, 171, 176, 185.

Referral: Self or other agencies

Criteria/Catchment: Must have funding through local authority

Disabled Access - ramps, wide doorways, disabled toilet

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Keyworth Street Hostel

Category: Accommodation (Homeless/Men Only)

Address1: 10 Keyworth Street

Town/City: London

Postcode: SE1 6NG

Phone: 0207 401 8950

Other Numbers: Fax: 0207 401 8951

Description: Supported accommodation hostel for 35 single men with support needs. Two meals a day provided, 24-hour staff, who can help with benefit claims and other problems. Phone for details.

Additional Info: Close links with Southwark's Housing Access Unit, Housing Advice Service and Housing Special Needs Unit

Travel: BR, Tube and Bus: Elephant and Castle

Referral: via Southwark Council Resettlement Teams only

Criteria/Catchment: Must be accepted by or have application with Southwark Homeless Unit

Disabled Access - ramps, wide doorways, disabled toilet

Lorrimore Housing

Category: Accommodation (Mental Health)

Address1: 1 Amelia Street

Address2: Walworth

Town/City: London

Postcode: SE17 3PY

Phone: 0207 701 6262

Other Numbers: Admin: 0207 701 7798 Fax: 0207 708 5353

Email: housingandnetwork@lorrimore.org.uk

Website: <http://www.lorrimore.org.uk>

Description: Run a range of supported accommodation for people with enduring mental health problems. Mix of short and long-term places for men and women. Phone for details.

Special Interest Activities: Lunch club on Tuesdays from 11am-2pm at St Matthew's Community Centre, Meadow Row, London SE1

Additional Info: Also see Lorrimore Drop-In, Lorrimore Counselling, Lorrimore Network (Outreach), Lorrimore Home and Dry (Homekeeping) and the Aylesbury Centre for Therapy for residents of the Aylesbury Estate, Walworth

Opening Hours: Office: Mon-Fri 9am-6pm

Travel: Varies depending on location of accommodation offered

Referral: via statutory agencies

Criteria/Catchment: For people who need help adjusting to living independently.

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Metropolitan Housing Trust

Category: Accommodation (Mental Health/Special Needs)

Address1: MHT House, Crescent Lane

Address2: Clapham

Town/City: London

Postcode: SW4 9RS

Phone: 0207 501 2300

Other Numbers: Fax: 0207 501 2369

Email: fiona.clarke@mht.co.uk

Website: <http://www.stepforward.org.uk>

Description: Supported housing for single people with mental health problems or other special needs. Houses in Southwark and other neighbouring boroughs.

Opening Hours: Office: Mon-Fri 9am-5pm

Travel: Tube: Clapham Common

Referral: Professional referrals only

Criteria/Catchment: Aged 16 plus and in need of special support.

Nacro Housing - Southwark

Category: Accommodation (Homeless/Ex-offenders)

Address1: 2nd floor, 32 Brixton Rd

Town/City: London

Postcode: SW9 6BU

Phone: 0207 735 6141

Other Numbers: Fax: 0207 793 9594

Description: Provide housing for single male and female homeless ex-offenders and homeless people at risk of offending. 30 bedspaces in 6 single sex shared houses in Southwark. Advice and support, training and resettlement programmes. Phone for details.

Opening Hours: Office: Mon-Fri 9am-8pm

Travel: Tube: Oval / Buses: 3, 59, 133, 155, 159

Referral: Inner London Probation Service and other agencies

Criteria/Catchment: Homeless ex-offenders and homeless people at risk of offending.

Penrose Housing Association - Effra Road

Category: Accommodation (Mental Health/Ex-offenders/Men Only)

Address1: Unit 7, Eurolink Business Centre

Address2: 49 Effra Road

Town/City: London

Postcode: SW2 1BZ

Phone: 0207 326 1013

Other Numbers: Fax: 0207 924 0308

Email: focus.penrose@freeuk.com

Website: <http://www.penroseha.org.uk>

Description: Supported accommodation for mentally disordered offenders in High Support 24-hour provision and Low Support/Outreach units.

Special Interest Activities: Education, training and employment programmes in-house and with local colleges.

Opening Hours: Usual office hours

Travel: Tube: Brixton / Buses: 2, 3, 35, 45, 59, 109, 133, 159

Referral: Professional referrals only mainly from the Forensic Mental Health Team at the Lambeth hospital

Criteria/Catchment: Male mentally disordered offenders from Lambeth and Southwark

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Pheonix House - Head Office

Category: Accommodation

Address1: 3rd floor, ASRA House

Address2: Long Lane

Town/City: London

Postcode: SE1 4PG

Phone: 0207 234 9740

Other Numbers: Fax: 0207 234 9770

Email: info@pheonixhouse.org.uk

Website: <http://www.pheonixhouse.org.uk>

Description: Head office of organisation providing counselling and residential rehabilitation services for people with a drug or alcohol problem. Two of their accommodation centres cater for families. Phone for further details.

Opening Hours: Phone during office hours

Travel: Tube: Borough

Referral: Phone for details of referral criteria for specific projects

Criteria/Catchment: Aged 18 plus

Disabled Access - ramps, wide doorways, disabled toilet

Shelter

Category: Accommodation

Address1: 88 Old Street

Town/City: London

Postcode: EC1V 9HU

Phone: Shelterline: 0808 800 4444

Other Numbers: Reception: 0207 505 2000 Admin: 0207 505 4699

Website: <http://www.shelter.org.uk>

Description: Campaigning organisation for homeless people and people in substandard housing. National network of Housing Aid Centres, various local projects, 24 hour Freephone helpline offering info and advice. In some cases can refer on to emergency accommodation.

Additional Info: No housing advice or drop-in sessions held at this office. Sessions held at a variety of locations, phone for details.

Opening Hours: Office: 9am-5pm or 24 hour Shelterline: 0808 800 4444

Travel: Tube: Old Street

Referral: Open access

Criteria/Catchment: Homeless or in substandard housing

Disabled Access - ramps, wide doorways, disabled toilet

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Single Homeless Project

Category: Accommodation (Homeless)

Address1: 5-15 Cromer Street

Town/City: London

Postcode: WC1H 8LS

Phone: 0207 520 8660

Email: info@shp.org.uk

Description: Head office of homeless persons project which provides services for single homeless people with immediate and ongoing support needs. Work with rough sleepers, mental health users, people with substance misuse/alcohol problems etc. Run projects all over London, phone for details.

Additional Info: Hostels all over London including 24 hour hostel at Kings Cross. Referral numbers: South London Team: 0208 682 2777 Kings Cross Team: 0207 837 0054 Central London Team: 0207 630 6475 Phone head office for other numbers

Opening Hours: Mon-Fri 9:30am-5pm

Travel: BR, Tube and Bus: London Bridge

Referral: Professional agencies only

Criteria/Catchment: Aged 18-65, homeless or at risk of being homeless with identifiable support needs.

Southside Partnership - Head Office

Category: Accommodation (Mental Health/Learning Disability)

Address1: Scout Hall, Scout Lane

Address2: Old Town

Town/City: London

Postcode: SW4 0LA

Phone: 0207 498 2533

Other Numbers: Fax: 0207 498 0451

Email: info@southsidepartnership.org.uk

Website: <http://www.southsidepartnership.org.uk>

Description: Head office of organisation which provides tailor-made support services for people with mental health needs and learning disabilities. Support includes residential and day services, community outreach and a prison project which provides support and advocacy for offenders and ex-offenders with mental health needs. Phone for further details.

Additional Info: Also see other entries for the Southside Partnership in Outreach Services

Opening Hours: Mon-Fri 9am-5pm

Travel: Tube: Clapham Common

Referral: Social Services only

Disabled Access - ramps, wide doorways, disabled toilet

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St Mungos Community Housing Association Head Office

Category: Accommodation (Homeless)

Address1: Atlantic House

Address2: 1-3 Rockley Road

Town/City: London

Postcode: W14 0DJ

Phone: 0208 740 9968

Other Numbers: Donations: 0208 600 3000 Fax: 0208 600 3079

Email: info@mungo.org

Website: <http://www.mungo.org>

Description: Well established homeless charity housing over 1500 people a night in 11 London boroughs. Accommodation ranges from rolling shelters, hostels and semi-independent housing to high support projects. Non-residential services include outreach teams, day centres, specialist substance misuse support, mental health and resettlement services, prevention services, housing advice in prisons for prisoners expecting release, tenancy sustainment/community support teams and employment and training schemes etc.

Opening Hours: Phone during office hours

Referral: via CAT Teams, statutory services, recognised agencies

Criteria/Catchment: Different projects have different criteria. Phone for details.

St Mungos Community Housing Association Cedars Rd

Category: Accommodation (Homeless)

Address1: 113-117 Cedars Road

Address2: Clapham

Town/City: London

Postcode: SW4 0PJ

Phone: 0207 720 7377

Other Numbers: Fax: 0207 720 1923

Email: info@mungos.org

Website: <http://www.mungos.org>

Description: Accommodation for single homeless men and women. 120 beds. All residents have a keyworker with whom they develop a support plan and link with specialist teams such as mental health or substance misuse workers and all residents link with a resettlement worker. Health professionals visit weekly.

Special Interest Activities: Links to St Mungos Education and Training schemes, social activities and events, Games room etc

Additional Info: 6 rooms have full disabled access

Opening Hours: Phone during office hours

Travel: Tube and Bus: Clapham Common

Referral: CAT Teams, statutory services or other recognised agencies

Criteria/Catchment: Single homeless people with support needs

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St Mungos Community Housing Association Great Guildford St

Category: Accommodation (Homeless/Men Only)

Address1: 96 Great Guildford Street

Town/City: London

Postcode: SE1 0ES

Phone: 0207 633 9655

Other Numbers: Fax: 0207 401 8030

Email: info@mungos.org

Website: <http://www.mungos.org>

Description: This centre provides accommodation for 50 single homeless men who have support needs. Specialist mental health and substance misuse workers on staff. Residents are supported towards more independent living, with a 5-bed 'move-on' annexe for people who have developed their independent living skills. Resettlement skills are built into every client's support plan.

Special Interest Activities: Educational and social events, community gardening project.

Opening Hours: Phone during office hours

Travel: BR, Tube and Bus: London Bridge

Referral: CAT Teams, statutory services or other recognised agencies

Criteria/Catchment: Single homeless men with support needs

St Mungos Community Housing Association Pagnell Street

Category: Accommodation (Homeless)

Address1: Exeter Way, off Pagnell Street

Address2: New Cross

Town/City: London

Postcode: SE14 6AY

Phone: 0208 892 3454

Other Numbers: Fax: 0208 691 9478

Email: info@mungos.org

Website: <http://www.mungos.org>

Description: Accommodation for single homeless men and women with support needs. 43 bed hostel. All residents have a keyworker with whom they develop a support plan and link with specialist mental health or substance misuse workers and all residents link with a resettlement worker.

Special Interest Activities: Links to St Mungos Education and Training schemes, social activities and events etc

Additional Info: 7 rooms have full disabled access

Opening Hours: Phone during office hours

Travel: BR, Tube and Bus: New Cross

Referral: via CAT Teams, statutory services, recognised agencies

Criteria/Catchment: Single homeless people with support needs

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Stopover

Category: Accommodation (Youth)

Address1: Christchurch House

Address2: 4 Chancel St

Town/City: London

Postcode: SE1 0UX

Phone: 0207 620 0326

Other Numbers: Fax: 0207 928 9192

Description: Provide shared housing and supported flats for homeless young people aged 16-21. Residents are also offered vocational guidance and access to a confidential counselling service.

Opening Hours: Office: Mon-Fri 9:30am-5pm

Travel: Tube: Southwark / Buses: 15, 45, 63, 76

Referral: Professional agencies only

Criteria/Catchment: Aged 16-21 with a connection to Southwark

Threshold Support - Head Office

Category: Accommodation

Address1: 467 Garrat Lane

Town/City: London

Postcode: SW18 4SN

Phone: 0208 875 5555

Email: info@threshold.org.uk

Website: <http://www.threshold.org.uk>

Description: Head Office of well established charity that provides supported accommodation and other services. Senior managers for Threshold projects, support services, development officers, media enquiries etc. Phone for details of current projects.

Additional Info: See other Threshold projects in Accommodation, Outreach and Community Mental Health Centres

Threshold Support - Breakspears Team

Category: Accommodation (Mental Health/Substance Misuse/Men Only)

Address1: 19 Breakspears Road

Town/City: London

Postcode: SE4 1XW

Phone: 0208 692 4655

Other Numbers: Fax: 0208 964 1157

Description: Residential care home for ten men with mental health problems and/or substance misuse/alcohol problems. Staffed 24 hours, keyworking and care plan work, communal dining and living room, practical help with budgeting, welfare benefits, living skills etc

Additional Info: See other Threshold projects in Accommodation, Outreach and Community Mental Health Centres

Opening Hours: Office: 9am-5:30pm

Travel: BR: St John's / Buses: Any bus to Lewisham then 10/15 min walk

Referral: Social Services departments nationwide

Criteria/Catchment: Men aged 21-59 with mental health problems and/or substance misuse/alcohol problems

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Threshold Support - Herons Court

Category: Accommodation (Mental Health/Substance Misuse)

Address1: Unit 13, Herons Court

Address2: 84 Pomeroy Street

Town/City: London

Postcode: SE14 5BN

Phone: 0207 277 9785

Other Numbers: Fax: 0207 277 8946

Email: info@threshold.org.uk

Website: <http://www.threshold.org.uk>

Description: Community Care services and supported housing for single men and women with mental health problems and/or substance misuse/ alcohol problems. Practical support with budgeting, welfare benefits advice, living skills etc. Phone for details.

Special Interest Activities: The aim is to empower people to move on to independent living

Additional Info: See other Threshold projects in Accommodation, Outreach and Community Mental Health Centres

Opening Hours: Office: 9am-5pm

Travel: BR: Queens Road / Tube and Bus: New Cross

Referral: via Southwark Social Services and SCOT Team

Criteria/Catchment: People with mental health/substance misuse/alcohol problems who need low-medium supported care

Threshold Support - Southwark Bridge Rd

Category: Accommodation (Mental Health/Substance Misuse)

Address1: 181 Southwark Bridge Rd

Town/City: London

Postcode: SE1 0ED

Phone: 0207 357 6931

Other Numbers: Fax: 0207 403 1895

Email: info@threshold.org.uk

Website: <http://www.threshold.org.uk>

Description: Supported housing for men and women with mental health problems and/or alcohol/substance misuse/dependency problems. Mix of registered care and medium support units, staffed 24 hours, providing key-working and practical support etc. Phone for details.

Additional Info: See other Threshold projects in Accommodation, Outreach and Community Mental Health Centres

Opening Hours: Office: 9am-5:30pm

Travel: BR: Elephant and Castle / Tube: Borough

Referral: Professional agencies only

Criteria/Catchment: Aged 18-59 with mental health problems and/or substance misuse/dependency issues, will agree to work with staff on an individual care programme

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Threshold Support - Westwood Hill

Category: Accommodation (Mental Health)

Address1: 11 Westwood Hill

Address2: Sydenham

Town/City: London

Postcode: SE26 6QB

Phone: 0208 778 1499

Other Numbers: Fax: 0208 776 5640

Email: info@threshold.org.uk

Website: <http://www.threshold.org.uk>

Description: 16 bed purpose build independent hostel for men and women with severe and enduring mental health problems. Multi-disciplinary team providing practical and medical support, individual care plans etc. Phone for further details.

Special Interest Activities: All activities are tailor-made to the individual client's needs and requirements. Care plans include counselling sessions, employment opportunities, recreational activities etc.

Additional Info: See other Threshold projects in Accommodation, Outreach and Community Mental Health Centres

Opening Hours: Phone during office hours

Travel: BR: Sydenham Hill

Referral: via Southwark High Support Unit or Lewisham Rehabilitation Team

Criteria/Catchment: Aged 18-64 with severe and enduring mental health problems living in Southwark or Lewisham

Disabled Access - ramps, wide doorways, disabled toilet

TRB Southwark

Category: Accommodation (Homeless/Mental Health)

Address1: 14/15 County Grove

Town/City: London

Postcode: SE5 9LE

Phone: 0207 737 8086

Other Numbers: Fax: 0207 737 5682

Email: andrewlangford@trb.info

Description: Supported housing for men and women aged 18 plus with mental health issues (not necessarily having a diagnosis). Some shared and some self-contained units. Phone for further details.

Special Interest Activities: Holidays, outings, social activities, music therapy, drama therapy, monthly group meetings etc

Additional Info: 1 disabled flat and some partially adapted.

Opening Hours: Phone during office hours

Travel: Tube: Oval then bus / Buses: 36 to door or any bus to Camberwell Green then short walk

Referral: via Professional agencies. Phone to check vacancies/ask for application form

Criteria/Catchment: People with mental health issues (not necessarily having a diagnosis) who have been or are in danger of becoming homeless.

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TRB Southwark - Housing Support Team

Category: Accommodation (Homeless/Mental Health/Substance Misuse)

Address1: 48/54 Denmark Hill

Town/City: London

Postcode: SE5 8RZ

Phone: 0207 737 7888

Other Numbers: Fax: 0207 737 7887

Website: <http://www.thamesreach.org.uk>

Description: Supported housing project for single homeless people particularly rough sleepers and people with special needs around substance misuse. Team consists of Housing Support workers who provide medium level support to clients in 10 properties in Southwark. Phone for details.

Special Interest Activities: Women only house, house for people living with HIV.

Additional Info: Part of the Thamesreach Bondway group, can refer to other services.

Opening Hours: Office: Mon-Fri 9am-5pm

Travel: BR: Denmark Hill / Buses: Any bus to Camberwell Green

Referral: Professional referrals only

Criteria/Catchment: Single homeless people with support needs

Women Only sessions/services

Housing Services

Local council housing offices you can phone to find out how to get on the waiting list

Lambeth Homelessness Emergency Unit and Homeless Duty Team

Address1: Lambeth Town Hall
Address2: 2-7 Town Hall Parade
Town/City: London
Postcode: SW2 1RW

Phone: 0207 926 4200
Website: <http://www.lambeth.gov.uk>

Description: Lambeth's homeless emergencies service. Can refer on to in-house support services for people with special needs including mental health problems, learning disabilities etc. Phone for further details.

Opening Hours: Phone during office hours, after hours and weekends phone the Lambeth switchboard on 0207 926 1000 and ask for the emergency accommodation service

Referral: Self or other agencies

Criteria/Catchment: Been living in Lambeth for 6 months or last permanent address in Lambeth

Lambeth Housing Support Team

Address1: Lambeth Town Hall
Address2: 2-7 Town Hall Parade
Town/City: London
Postcode: SW2 1RW

Phone: Assessment Team: 0207 926 4088
Resettlement Team: 0207 926 4292
Website: <http://www.lambeth.gov.uk>

Description: Two teams work from these offices: 1) Assessment Team for people with special needs including mental health problems and learning disabilities. Can refer on to other relevant services as required. 2) Resettlement services for homeless people providing support whilst the client is in temporary accommodation. Phone for further details.

Referral: Phone for details of referral procedures

Criteria/Catchment: Homeless with special needs with links to Lambeth

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Lewisham Housing Options Centre

Address1: 3 Rosenthal Road

Address2: Catford

Town/City: London

Postcode: SE6 2BX

Phone: 0208 314 7007

Other Numbers: Fax: 0208 314 3059/3060

Description: Information and advice for homeless people. Assessment of housing needs, access to temporary accommodation and other relevant housing services. Can refer on to in-house Special Needs housing team as required. Phone for further details.

Additional Info: Also see entry for Lewisham Supported Housing Team

Opening Hours: Office: Mon-Fri 9am-5pm

Travel: BR: Catford / Buses: Any bus to Catford

Referral: Self or other agencies

Criteria/Catchment: Homelessness

Disabled Access - ramps, wide doorways, disabled toilet

Lewisham Supported Housing Team

Address1: 3 Rosenthal Road

Address2: Catford

Town/City: London

Postcode: SE6 2BX

Phone: 0208 314 9244

Other Numbers: Fax: 0208 314 3060

Description: Rehousing service and tenancy sustainment for homeless people with special needs. Referral via Lewisham Housing Options Centre only. Phone them on 0208 314 7007 for details of how to access this team. Supporting documentation should include medical report with diagnosis, personal history, independent living skills report etc.

Special Interest Activities: Can make home visits by arrangement

Additional Info: Referral via Lewisham Housing Options Centre on 0208 314 7007

Opening Hours: Mon-Fri 9am-5pm

Travel: BR: Catford / Buses: Any bus to Catford

Referral: via Lewisham Housing Options Centre

Criteria/Catchment: Homeless people with special needs

Disabled Access - ramps, wide doorways, disabled toilet

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Southwark Homeless Services Unit

Address1: 25 Bournemouth Road
Address2: Peckham
Town/City: London
Postcode: SE15 4UJ

Phone: 0207 525 4028 Switchboard: 0207 525 5000
Other Numbers: Fax: 0207 525 4088
Website: <http://www.southwark.gov.uk>

Description: Assessment of homeless criteria, provide temporary accommodation and arrange storage space, allocate households in priority need, help filling in housing and benefit forms, on-site housing advice and referral to the special needs unit etc

Opening Hours: Mon-Fri 9am-5pm, doors close at 4pm

Travel: BR to Peckham Rye then 5 mins walk / Buses: 12, 37, 63, 78, 177, 312, 343, P12, P13

Referral: Self or any other source

Criteria/Catchment: Homeless or severe housing problems

Southwark Housing Options Unit

Address1: 25 Bournemouth Road
Address2: Peckham
Town/City: London
Postcode: SE15 4UJ

Phone: 0207 525 5000
Website: <http://www.southwark.gov.uk>

Description: Provide housing advice for people the authority does not have a duty to place in temporary accommodation. Advocate for tenants whose tenancy is about to end, represent undefended possession cases for housing associations and private tenants.

Opening Hours: Mon, Tues, Thurs & Fri 9am-4pm, Weds 1:15-4pm

Travel: BR to Peckham Rye then 5 mins walk / Buses: 12, 37, 63, 78, 177, 312, 343, P12, P13

Referral: Self or any other source

Criteria/Catchment: Must live, work or study in Southwark

Disabled Access - ramps, wide doorways, disabled toilet

Southwark Housing Options Unit Medical Assessment Service

Address1: 186 Walworth Road
Town/City: London
Postcode: SE17 1JJ

Phone: 0207 525 0566
Other Numbers: Fax: 0207 525 0568

Description: Assessment of medical / disability / psychiatric problems in relation to client's housing situation. For Southwark tenants / homeless in Southwark or on Southwark Housing waiting list only.

Opening Hours: Offices not open to public

Referral: via Housing offices / GPs / Social Services or in some cases by self-referral

Criteria/Catchment: Must live in Southwark or be engaged with Southwark Housing services.

Southwark Housing Special Needs Unit

Address1: 17-19 Bournemouth Road
Address2: Peckham
Town/City: London
Postcode: SE15 4UJ

Phone: 0207 525 4131
Other Numbers: Fax: 0207 525 4158
Website: <http://www.southwark.gov.uk>

Description: For homeless people the council has a duty to rehouse, including people with mental health problems, learning disabilities, physical disabilities, drug and alcohol problems, under 18's, OAP's, victims of domestic violence, people with HIV/AIDS etc.

Opening Hours: Mon-Fri 9am-5pm

Travel: BR to Peckham Rye then 5 mins walk / Buses: 12, 37, 63, 78, 177, 312, 343, 343, P12, P13

Referral: via the casework section of the Housing Access Unit, hospital referrals for single homeless people, other professional agencies

Criteria/Catchment: Homeless people the council has a duty to rehouse

Disabled Access - ramps, wide doorways, disabled toilet

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Homeless Services

The following entries are homeless projects that provide a range of services for homeless people and can often refer on to other relevant services. For accommodation, see the Accommodation section at the start of this chapter, all of which provide either temporary, short-term or longer stay housing.

Crisis

Address1: 66 Commercial Street
Town/City: London
Postcode: E1 6LT

Phone: 0870 011 3335
Other Numbers: Fax: 0870 011 3336
Email: enquiries@crisis.org.uk
Website: <http://www.crisis.org.uk>

Description: Crisis Skylight Activity Centre for Homeless people run by well known homeless charity. Various activities. Phone for further details.

Special Interest Activities: Over 50 activities a week. Phone for details.

Opening Hours: Office: 9am-5pm

Travel: BR: Liverpool Street / Tube: Aldgate East

Disabled Access - ramps, wide doorways, disabled toilet

Homelessness Training Unit

Address1: 1st floor, Masters House
Address2: Dugard Way, Renfrew Rd
Town/City: London
Postcode: SE11 4TH

Phone: 0207 840 0658
Other Numbers: Fax: 0207 840 0657
Email: hmii-training@uk2.net

Description: Training for homeless agencies on mental health and homeless issues.

Special Interest Activities: Organise conferences and other events on homeless issues

Additional Info: Managed through SLaM and funded by the Homeless Directorate

Opening Hours: Office hours for telephone and email enquiries

Referral: Anybody interested in the service can phone for details

Criteria/Catchment: Anyone working with homeless people.

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Manna Day Centre

Address1: 6 Melior Street

Address2: London Bridge

Town/City: London

Postcode: SE1 3QP

Phone: 0207 403 1931

Other Numbers: Fax: 0207 357 9363

Email: adminworker@mannasociety.org.uk

Website: <http://www.mannasociety.org.uk>

Description: Open access drop-in for single homeless people and people in need. Free food, showers, clothing, medical care, housing and benefits advice etc. Phone for details.

Additional Info: Offices on second floor. Limited disabled access. Phone for details.

Opening Hours: 7 days a week from 9am-1:30pm

Travel: BR, Tube or Bus to London Bridge

Referral: Open access

Criteria/Catchment: London-wide project catering for single homeless people and the long-term unemployed

St Giles Trust - Head Office

Address1: 64/68 Camberwell Church Street
Town/City: London
Postcode: SE5 8JB

Phone: 0207 703 7000
Other Numbers: Fax: 0207 708 5695
Email: info@stgilestrust.org.uk
Website: <http://www.stgilestrust.org.uk>

Description: Open access service for homeless people. Initial Assessment sessions every weekday from 9:30am-12:30pm, free meals Mondays and Fridays, access to primary health care services, free showers and laundry facilities, needle exchange, access to other specialist services etc.

Special Interest Activities: Making Changes training programme provides training and employability services. 8 week programme runs Mon-Thurs 10am-4pm. Also black homeless persons project. Phone for details.

Additional Info: South London SSPOT worker is based at St Giles. Out-reach services to Wandsworth, Brixton, Highdown and Bullingdon prisons.

Opening Hours: Office: Mon-Fri 9:30am-12:30pm. Initial Assessment provided.

Travel: Any bus to Camberwell Green then 5 minute walk

Referral: Self or any other source

Criteria/Catchment: Homeless, rough sleeping or at risk of being made homeless. Substance misuse, offenders, mental health problems, learning disabilities.

Black and Asian sessions/services
Women Only sessions/services
Disabled Access - ramps, wide doorways, disabled toilet

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St Mungos - North Lambeth Day Centre

Address1: St Johns Crypt

Address2: 73 Waterloo Rd

Town/City: London

Postcode: SE1 8UD

Phone: 0207 261 9622

Other Numbers: Fax: 0207 261 9202

Email: info@mungos.org

Website: <http://www.mungos.org>

Description: Open access drop-in every morning for homeless people offering food, showers and laundry facilities, clothes store, housing and benefits advice etc. Visiting nurse, optician and chiropodist, can refer to other relevant services.

Special Interest Activities: Benefits Advice sessions every Monday, Homeopathy every Tuesday, visiting Hairdresser every Friday, Life Skills workshops, Arts and Drama activities etc

Additional Info: No easy disabled access at this centre - stairs down to crypt.

Opening Hours: Mon-Fri 9:30am-12noon open access, 12noon-2:30pm structured activities/workshops

Travel: BR and Tube: Waterloo / Buses: All buses to Waterloo

Referral: Open access

Criteria/Catchment: Homelessness

Homekeeping

Sources of cheap furniture for people on low incomes/benefits and details for the **Lorrimore Home and Dry** project, which can help mental health users decorate their homes and teaches DIY skills.

Furniture Aid South Thames

Address1: Block F, Offley Works

Address2: 25/27 Clapham Rd

Town/City: London

Postcode: SW9 0JD

Phone: 0207 793 7787

Other Numbers: Fax: 0207 820 7888

Email: furnitureaid@btconnect.com

Website: <http://www.furniture-aid.co.uk>

Description: Furniture Aid is a registered charity providing low cost second-hand furniture for people living on low income and/or benefits.

Additional Info: Delivery fee for all deliveries. Penalty charged if delivery crew cannot get in to deliver goods.

Opening Hours: Mon-Fri 10am-1pm and 2-4pm

Travel: Tube: Oval / Buses: 3, 36, 59, 109, 133, 155, 159, 185, 333, 436

Referral: Referrals have to be made by a recognised organisation or individual. Phone to get your organisation put on referral list

Criteria/Catchment: Must have proof of low income/benefits

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Lorrimore Home and Dry

Address1: Kennington Enterprise Centre

Address2: 42 Braganza Street

Town/City: London

Postcode: SE17 3RJ

Phone: 0207 793 0355

Email: homeanddry@lorrimore.org.uk

Website: <http://www.lorrimore.org.uk>

Description: Help with painting and decorating, small repairs and home improvements for mental health users living independently in the community. This project is staffed by workers and trained volunteers who can offer skilled practical support in many areas of DIY. Volunteer workers welcome to apply.

Special Interest Activities: Volunteer workers can get training in painting, decorating and DIY. Volunteers welcome to apply, references essential.

Additional Info: Also see Lorrimore Drop-In, Lorrimore Counselling, Lorrimore Network (Outreach), Lorrimore Housing (Accommodation) and the Aylesbury Centre for Therapy for residents of the Aylesbury Estate, Walworth

Opening Hours: Office: Mon-Fri 10am-5pm. Visitors by appointment only.

Travel: Tube: Kennington / Buses: 133, 155

Referral: via Mental Health services only

Criteria/Catchment: Must be living in Southwark or Lambeth and be on Enhanced CPA.

Disabled Access - ramps, wide doorways, disabled toilet

Shaftesbury Resources Centre

Address1: 93 Camberwell Station Rd
Town/City: London
Postcode: SE5 9JJ

Phone: 0207 737 7475
Other Numbers: Fax: 0207 737 7022
Email: src@shaftesburysoc.org.uk

Description: Furniture available for people in need and living on benefits or low income. Some children's and baby furniture also available. Proof of ID required for people on benefits/low income.

Opening Hours: Office: 9:30am-5pm

Travel: BR: Denmark Hill / Tube: Oval then bus / Buses: 12, 35, 36, 45, 185

Referral: Self or via other agencies. Phone to get your organisation on list of recognised referrers.

Criteria/Catchment: People living on benefits or low income and in need of furniture.

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